

DATA PRIVACY AND PROTECTION POLICY

Data Privacy and Protection Policy

According to the General Data Protection Regulation (RGDP) – Regulation (EU) 2016/ 679 of the European Parliament and the Council – all personal data provided are subject to computer processing and are part of the database of Casais Group. Therefore, all personal data provided, will be processed in accordance with the provision of RGDP, so that confidentiality and the safety of the data provided are assured. So, unless required by law, these data will not be given to any other entity.

Preserving one personal data is an important issue and Casais Group wishes that one feels safe while visiting the website. Privacy protection is a major issue while processing one's personal data.

Using the website depends on your consent, unreservedly, conditions or changes. Providing your personal data means to be aware and accepting the conditions herewith contained. So, by providing your personal data, you are authorizing to collect, use and disclosure of the data among the companies which belong to Casais Group, in accordance to the herewith established rules, namely not using information relating the users and that has been provided by these without their authorization, except for the purpose they were intended;

In the scope of the activity, Casais Group proceeds to the collection and personal data treatment, namely those that are considered necessary to the service provisions and the pursuit of its commercial activity. Overall, the personal data collected are aimed at the management of the contractual relationship, contracted service provisions, to adapt the services to the needs and interest of the Client, information activities, marketing, among other purposes. The entity responsible to collect and data processing is the company from Casais Group which delivers the service and that within the context decides which data are collected, the means to process the data and their purposes.

Our staff are obliged to a confidentiality commitment and absolute secrecy about data they might have access to, being engaged to use them within the strict purpose they have been collected.

Casais Group complies with the best practices in the domain of safety and personal data protection, having for this purpose ongoing reasonable measures enforceable according to the current technical knowledge to avoid loss, misuse, change, illicit intrusion and subtraction of personal data. However, the company warns that no transmission method or electronic storage is totally safe, so Casais Group cannot ensure that the data are not seen by thirds.

The time span during which the data are stored and kept, varies according to the purpose for which the information is handled. In those cases, that there is no legal specific demand, the data are stored and kept for a minimum time range needed for the purposes that have boosted their collection or treatment or by the time range authorized by the National Commission of Data Protection.

In accordance to the disposition in the Data Protection Regulation, the holder of the personal data provided can, at any time, claim the right to access, correct and cancel any personal data provided. This can be claimed via email: privacidade@casais.pt, or by written request to Rua do Anjo n.º 27, 4700-565 Mire de Tibães –Braga, or through the automatic clearance system existing in all Newsletters.

Any form in this site accepts the registration in the data base of the newsletter in accordance to the aforementioned principles.

Cookies Policy

Cookies Policy Cookies used on our website serve to improve its performance and your experience as a user. Cookies are small text files stored on your device that collect information about the device and its user experience.

This information is used to record visits and statistics about user activity on the website.

Holders of this domain do not use the information contained in these files for commercial purposes with third parties, nor do the cookies store data that may be used for marketing purposes.

By browsing this website, you are consenting to the use and storage of cookies on your device. Most browsers automatically accept cookies. You can

prevent them from being stored on your device by setting your browser to not accept cookies. Cookies stored on your device can be deleted at any time.

What is the purpose of cookies?

Cookies help you get the most out of our websites, they help determine the usefulness, interest, and the number of uses of websites, allowing for faster and more efficient browsing, thus eliminating the need to repeatedly enter the website's information.

What types of cookies do we use?

Essential Cookies: They allow browsing the website and the use of your applications, also allowing access to safe areas of the website. Without these cookies, the services you have requested can not be provided.

Analytical Cookies: They are used to analyse how users use the website and monitor its performance. This allows us to provide a high-quality experience by customizing our offer and quickly identifying and correcting any problems that are identified. These cookies are used only for the purpose of statistical creation and analysis, without ever collecting personal information.

Functionality Cookies: They uphold user preferences about using the website, so you do not need to re-configure the website each time you visit.

Third Party Cookies: Measure the success of applications and the effectiveness of third-party advertising. They can also be used to customize a widget with user data.

Cookies can be:

Permanent – They remain stored, for a variable time, at the level of the browser in their access devices (pc, mobile, and tablet) and are used whenever the user makes a new visit to the website. They are generally used to direct navigation according to the interests of the user, allowing us to provide a more personalized service.

Session – These are temporary, remain in the cookies of your browser until you leave the website. The information obtained allows you to identify problems and provide a better browsing experience.

Cookie Management: Some cookies are deleted as soon as you close the tab or browser (depending on which browser you use), others are renewed with each visit, and others are deleted after a period of time.

You can configure the devices and browsers you use to reject some or even all of the cookies.

The most common method is by anonymous browsing. Information about "Incognito Navigation" and Cookies management in the Chrome browser:

<https://support.google.com/chrome/answer/95647?hl=en>

Information about "Incognito Navigation" and Cookies management in the Firefox browser: <https://support.mozilla.org/en-US/kb/enable-and-disable-cookies-website-preferences>

Information about "Incognito Navigation" and Cookies management in the Safari browser: https://support.apple.com/kb/ph21411?locale=en_US

Information about "Incognito Navigation" and Cookies management in the Internet Explorer browser: <https://support.microsoft.com/pt-pt/help/17442/windows-internet-explorer-delete-manage-cookies>

You can also get more information on how to handle cookies here: <https://www.aboutcookies.org/how-to-control-cookies/>

To manage cookies in your Chrome browser: <https://support.google.com/chrome/answer/95647>

To manage cookies in the Firefox browser: <https://support.mozilla.org/pt-PT/kb/ativar-e-desativar-cookies-que-os-websites-utiliza>

To manage cookies in the Safari browser: https://support.apple.com/kb/ph21411?locale=pt_PT

To manage cookies in the Internet Explorer browser: <https://support.microsoft.com/pt-pt/help/17442/windows-internet-explorer-delete-manage-cookies>

For information on how to delete cookies in other browsers: <https://www.aboutcookies.org/how-to-delete-cookies/>

If you take the action of blocking or deleting cookies in this domain, you are restricting a significant portion of the features that are available that could lead

to unexpected behaviour.

For more information about cookies and their use, we suggest you check the following links:

www.allaboutcookies.org

<https://www.aboutcookies.org>

To control the collection of information from third-party cookies, you can do so here:

<http://optout.aboutads.info>

<http://www.youronlinechoices.com/>

<http://preferences-mgr.truste.com/>

DNT (Do not track) is a standard that is not adopted by default by many third-party cookies. To see if your browser navigation is being monitored and change your settings, click here: <https://allaboutdnt.com/>

Cookies used in this website:

Google Analytics

Duration: 2 years

Responsability: Google Inc.

Purpose: Session log, activity between pages, and interaction with content for statistical purposes

Info and opt-out: <http://tools.google.com/dlpage/gaoptout>

AddThis

Duration: 1 year

Responsability: Addthis Inc.

Purpose: Session registration and interaction with contents for statistical purposes and the provision of sharing mechanisms in social networks

Info and opt-out: <http://www.addthis.com/privacy/opt-out>

DoubleClick

Duration: 1 year

Responsability: Google Inc.

Purpose: Records user actions after interacting with ads with the purpose to measuring and adjusting advertising effectiveness (Used only by Google)

Info and opt-out: <http://www.google.com/policies/technologies/cookies/>

Google Maps

Duration: session

Responsability: Google Inc.

Purpose: Collects anonymous information about the interaction with the map for statistical purposes. (Used by Google only)

Info and opt-out: https://www.google.com/intl/pt_pt/policies/privacy/

Youtube

Duration: session

Responsability: Google Inc.

Purpose: Collects anonymous session information and interaction with the videos for statistical purposes and activity registration with possible advertisements on the content. (Used by Google only)

Info and opt-out: https://www.youtube.com/static?template=privacy_guidelines

ID de session

Duration: session

Responsability: Própria

Purpose: Anonymous registration maintained during the session, from entering this site (websites) until it leaves, to memorize user preferences.

Cookie Consent

Duration: 1 year

Responsability: Própria

Purpose: Record the user's consent to our cookie policy.

Facebook

Duration: 3 meses

Responsability: Facebook Inc.

Purpose: Activity log and interaction with facebook content, for behavior analysis, interactions with ads and for statistical purposes (Used only by Facebook).

Info and opt-out: <https://www.facebook.com/policy.php>