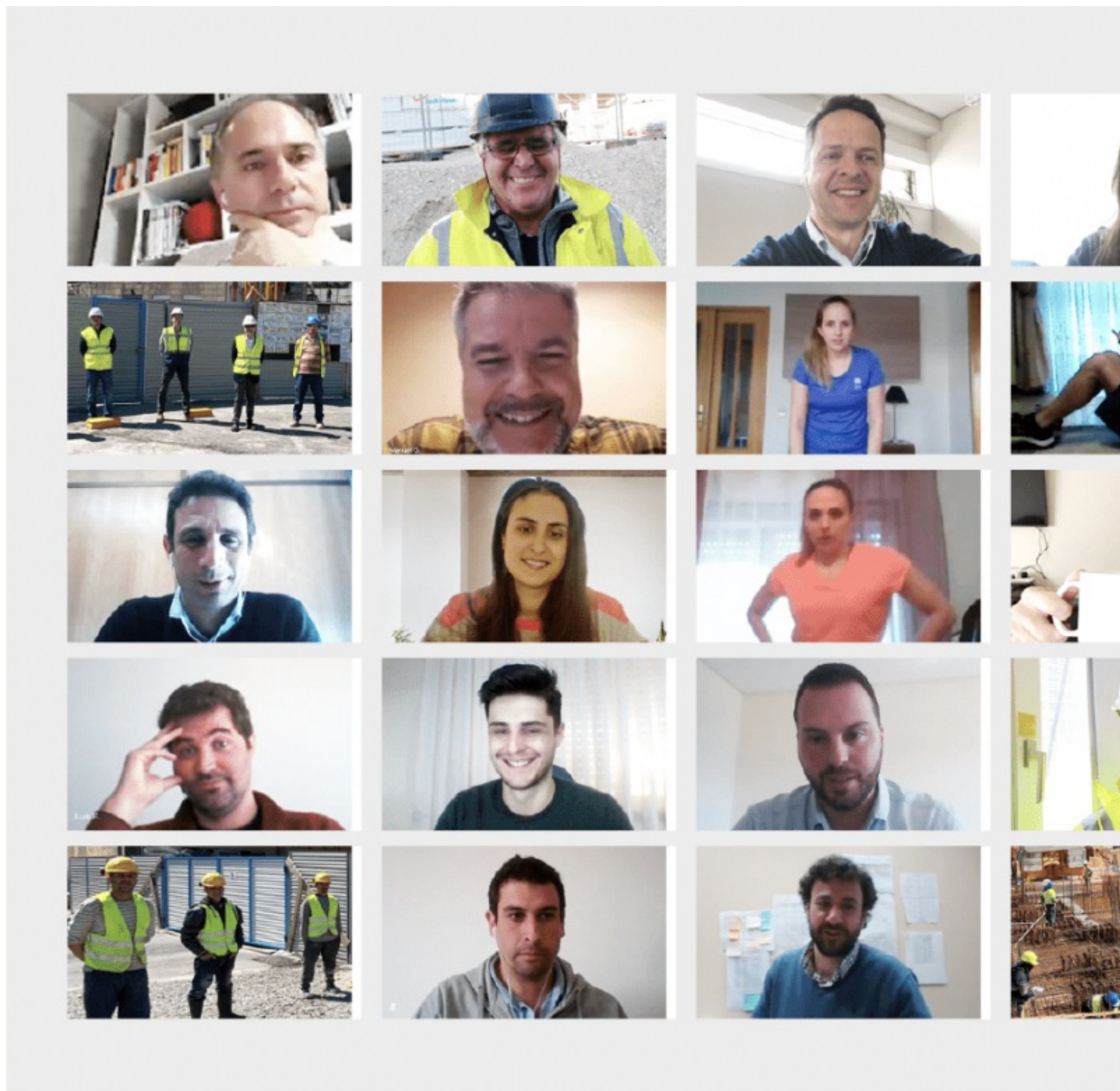




COVID-19: RESPONSE MEASURES



Our commitment is everyone's safety

At Casais Group, we are aware of the challenge that the epidemic outbreak COVID-19 brought to each one of us, and their families, so we are deeply committed to taking all necessary measures to safeguard the safety, health and well-being of our employees, customers, partners and society in general.

To ensure a level of security regarding the risks of contagion within our Community, we have created a Committee made up of the Group's Executive Committee, Coordinating Directors and the support team led by the DRH (Human Resources Department) and DPS (Prevention and Safety Department) that incorporates elements from these areas and the Communication area.

It is the Committee target to:

- Create a single point of contact and decision making related to the COVID-19 threat;
- Maximize the safety and well-being of the teams;

- Minimize negative impacts on business;
- Search and provide timely, relevant and clear information;
- Keep operations within the current normal range and seek to return to normal levels to 100% as soon as possible.

We have been following the guidelines that are obligatory and, in Portugal, we have implemented a set of measures in line with the recommendations of the competent Entities and that have been widely disseminated (individual behaviors, hygiene, control of the state of people in the workplace) , as well as **additional guidelines for behaviors and good practices, both in the context of the office and on site.**

We are aware that **we will continue to have positive cases**, but we have been **improving the procedures every day to constitute processes to mitigate the risk of contagion**, assuming that each case is a learning process.

CONTINGENCY PLAN AND PREVENTION MEASURES – OFFICES



CONTINGENCY PLAN AND PREVENTION MEASURES – WORKSITES



CONTINGENCY PLAN AND PREVENTION MEASURES – GENERAL



SUPPORT TO THE EMPLOYEE AND HIS FAMILY



We face the constraints and problems that arise as challenges, which are certainly not just ours, but of all those who work in this current context and who continue to guarantee the functioning of the economy and society.

Our dimension constitutes a great responsibility towards our direct and indirect community, **and in that sense, we are showing the way of how we can operate in an adverse context.**

We are in constant articulation with all Stakeholders in sharing good practices because we are all concerned with the same, from the employee to the top management. As we have always done, we continue to privilege transparency and trust in the relationships we establish with all our Interlocutors.

+ALERTA AND OTHER INFORMATION

